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**To the Dissertation Council
of the University of International
Business named after K. Sagadiyev**

**IMPLEMENTATION ACT
on the results of scientific research**

This is to certify that the results of the dissertation research conducted by Sabdenaliyev Bakhtiyar on the topic: “Modernisation of the Quality Management System in Higher Education Institutions in Kazakhstan through Digitalisation of Processes”

have been implemented in the practical activities of the International Educational Corporation (IEC) within the framework of improving the internal quality assurance system and digital transformation of managerial and academic processes.

The results of the dissertation research were used during the implementation and practical application of the digital information system iPortal, aimed at enhancing transparency, controllability, and analytical support of quality management processes in higher education.

The implementation included the following key research outcomes:

- the conceptual model of digital transformation of the university quality management system was applied in the development and deployment of the iPortal platform as a unified digital environment for monitoring educational, academic, and managerial activities;
- the proposed three-level architecture of quality management digitalisation (data collection, analytical processing, and managerial decision-making) was implemented in the structure and functionality of the iPortal system;
- methodological recommendations for integrating digital analytics into internal quality assurance procedures were used to support evidence-based decision-making and monitoring of educational outcomes;

– the developed roadmap for the digital modernisation of quality management was partially applied in the planning of institutional digital development and process optimisation within the International Educational Corporation.

The implementation of the research results has contributed to improving the efficiency, transparency, and sustainability of quality management processes, strengthening internal monitoring mechanisms, and supporting the strategic development of the International Educational Corporation in accordance with national priorities for the digital transformation of higher education.

The results of Sabdenaliyev Bakhtiyar’s dissertation research demonstrate high theoretical and practical significance and can be used by higher education institutions in Kazakhstan for the digital modernisation of internal quality assurance systems and the development of integrated digital management platforms.

Vice-Rector for Science and
Innovation, PhD, Research
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Zh. Moldamuratov