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STUDENT SATISFACTION SURVEY 2024-2025 AY





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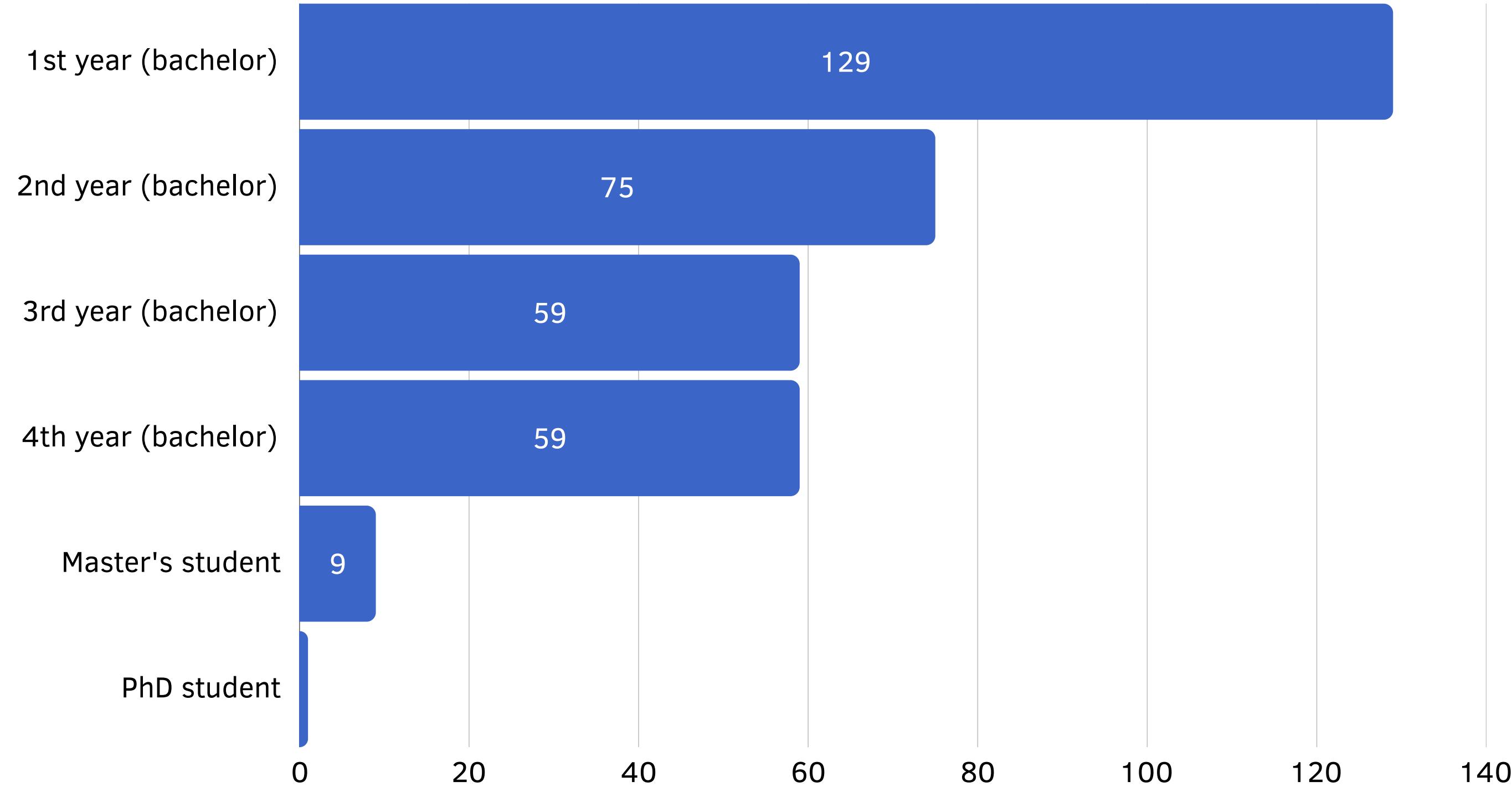
The survey was conducted from 14.11.2024 to 27.11.2024 via Microsoft Forms with the aim of improving the quality of education and gathering feedback from students regarding the educational process, departmental performance, and their satisfaction with study conditions.

The questions were designed using a 5-point scale, where 1 means "completely dissatisfied" or "completely disagree" and 5 means "completely satisfied" or "completely agree".

Number of respondents: **332 responses.**



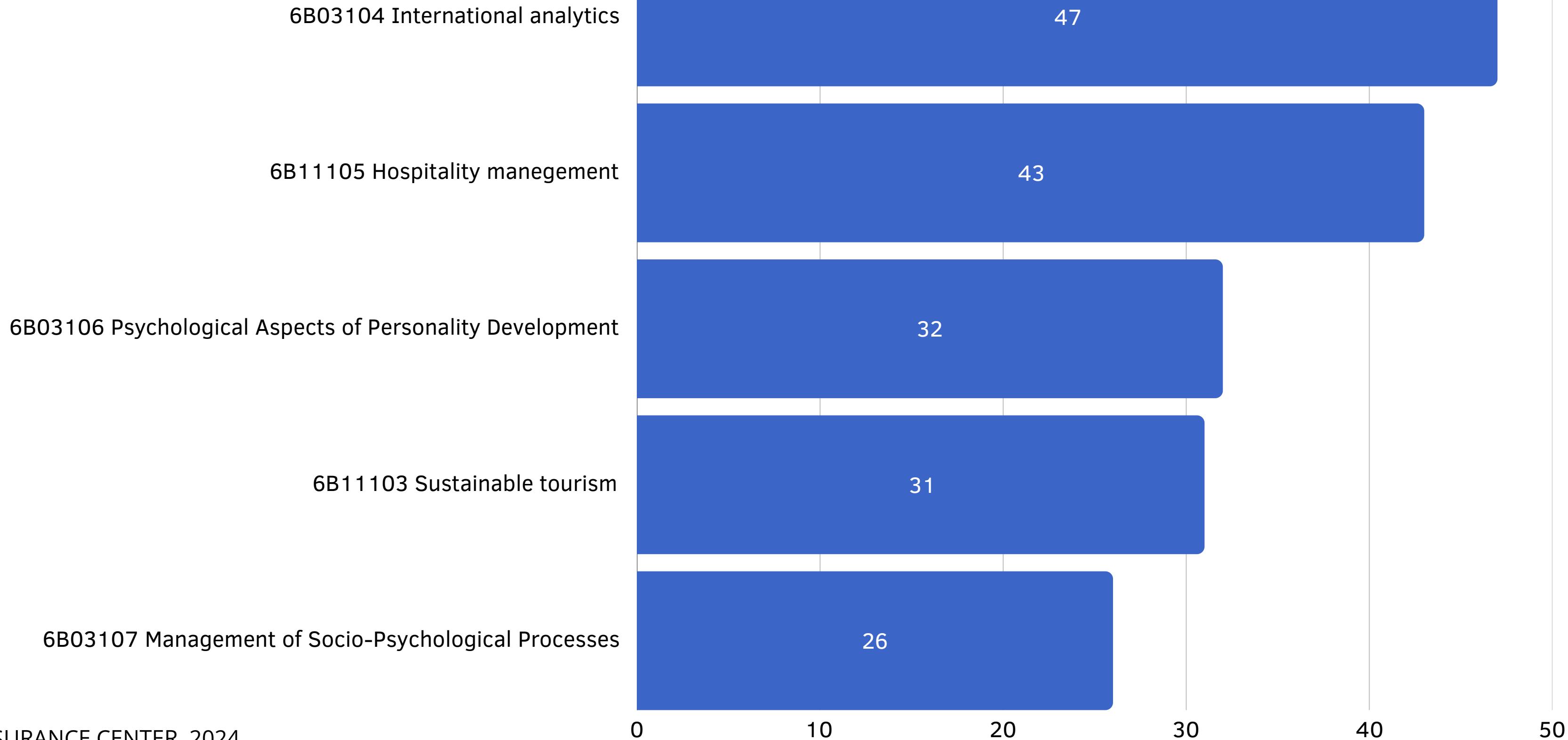
Distribution by Course and Level of Study





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Top 5 Educational Programs by Response Breakdown





Section 1 - Educational Program

| Questions | Mean score (out of 5) |
|-------------------------------------|-----------------------|
| Quality of Teaching | 3,9 |
| Quality of the Educational Program | 3,8 |
| Materials for Lectures and Seminars | 3,8 |
| Teaching Methods | 3,8 |
| Assessment | 3,8 |
| Faculty's Attitude Toward Students | 3,9 |
| Feedback from Faculty | 3,8 |



Section 2 - University Administration and Support

| Questions | Mean score (out of 5) |
|-------------------------------|-----------------------|
| Support from the Department | 3,8 |
| Support from the Faculty | 3,9 |
| Support from Office-registrar | 3,8 |
| Support from IT departments | 3,6 |



Section 3 - Material and Technical Support for the Educational Process

| Questions | Mean score (out of 5) |
|--|------------------------------|
| Availability of Well-Equipped Classrooms (Modern Furniture and Educational Technology) | 3,8 |
| Information and Educational Environment (Moodle, Front, UIB Website Functionality) | 3,4 |



Secton 4 - Organization of the Educational Process

| Questions | Mean score (out of 5) |
|--|------------------------------|
| Access to Educational and Methodological Literature in the Library | 4,0 |
| Class Schedule | 3,6 |
| Quality of Internship Organization | 3,7 |
| Organization and Conduct of Office Hours | 3,8 |
| Exam Organization | 3,8 |



Section 5 - Psychological Climate

| Questions | Mean score (out of 5) |
|---|--------------------------|
| There is goodwill and mutual respect in "teacher-student" relationships. | 4,0 |
| There is goodwill and mutual respect in "student-student" relationships. | 4,3 |
| The teacher demonstrates fairness toward all members of the student group. | 3,9 |
| There is mutual understanding and support within the group. | 4,2 |
| The group can be easily mobilized for joint tasks, and everyone considers shared interests. | 3,8 |



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Word cloud of students' recommendations

