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FACULTY SATISFACTION SURVEY 2024-2025 AY



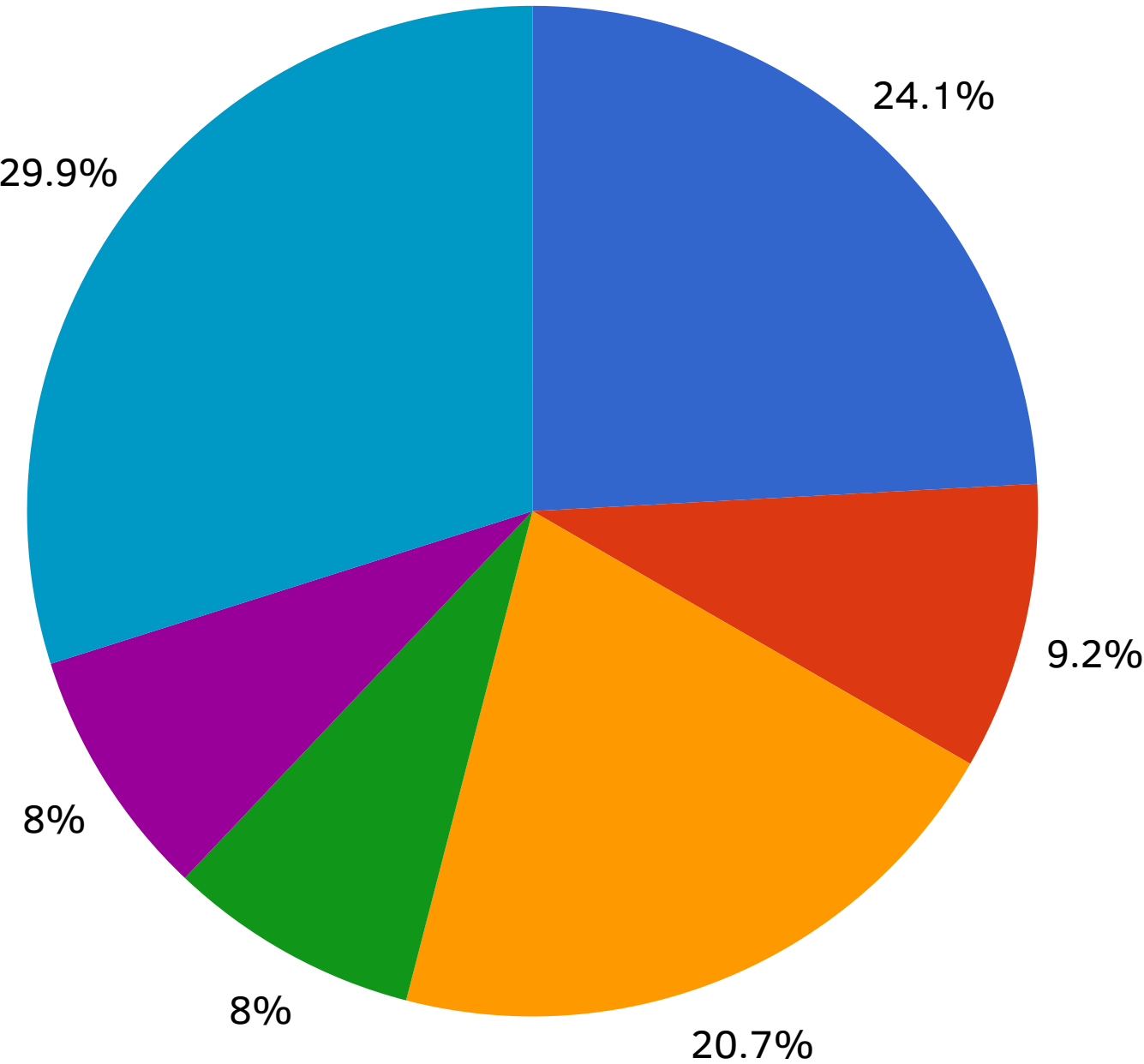


The Faculty Satisfaction Survey is conducted annually to gather feedback from faculty members and assess their level of satisfaction with working conditions.

According to the results, 87 faculty members participated in the survey (N=87). The questionnaire includes 15 questions divided into 6 sections. The first 5 sections include questions rated on a 5-point scale. Additionally, the questionnaire includes one optional open-ended question: "Please provide your suggestions and comments." An average score is calculated based on responses to questions 1 through 13.

Distribution of responses by Departments

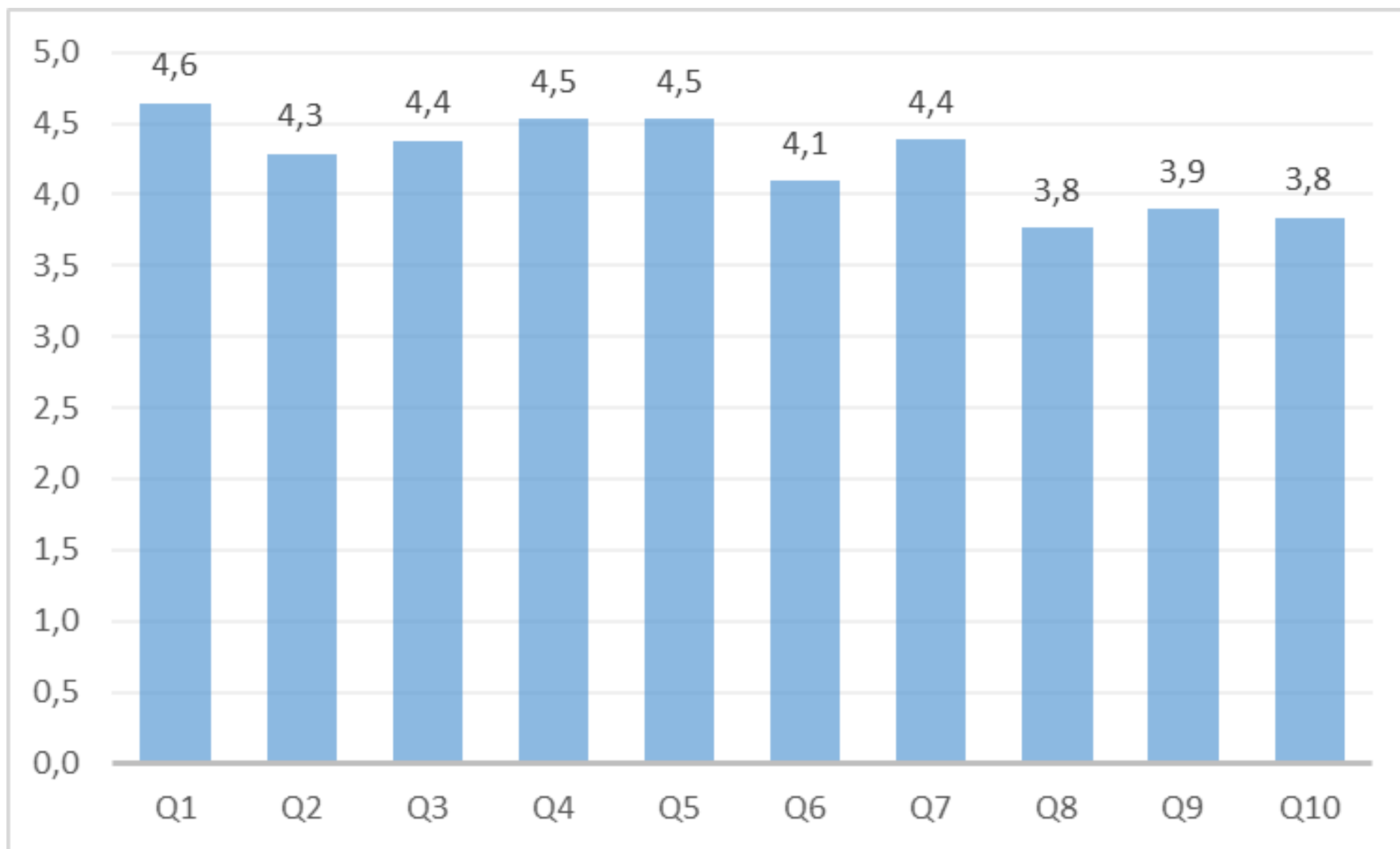
- **Department of Social Sciences and Humanities**
- **Department of Finance and Accounting**
- **Department of Management and Business**
- **Department of Business Informatics**
- **Department of Tourism and Hospitality**
- **Language Center**





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Rate the following items on a scale from 1 to 5, where 1 means "not satisfied" and 5 means "completely satisfied."



Q1 Communication with the department management (head of department, assistant, administrator)

Q2 Communication with the faculty management (dean, vice-dean)

Q3 Communication with the university management (rector, vice-rectors, heads of structural divisions)

Q4 Communication with colleagues

Q5 Distribution of workload

Q6 Opportunity to engage in research and participate in academic conferences

Q7 Opportunity to attend professional development courses, team-building activities, and round tables

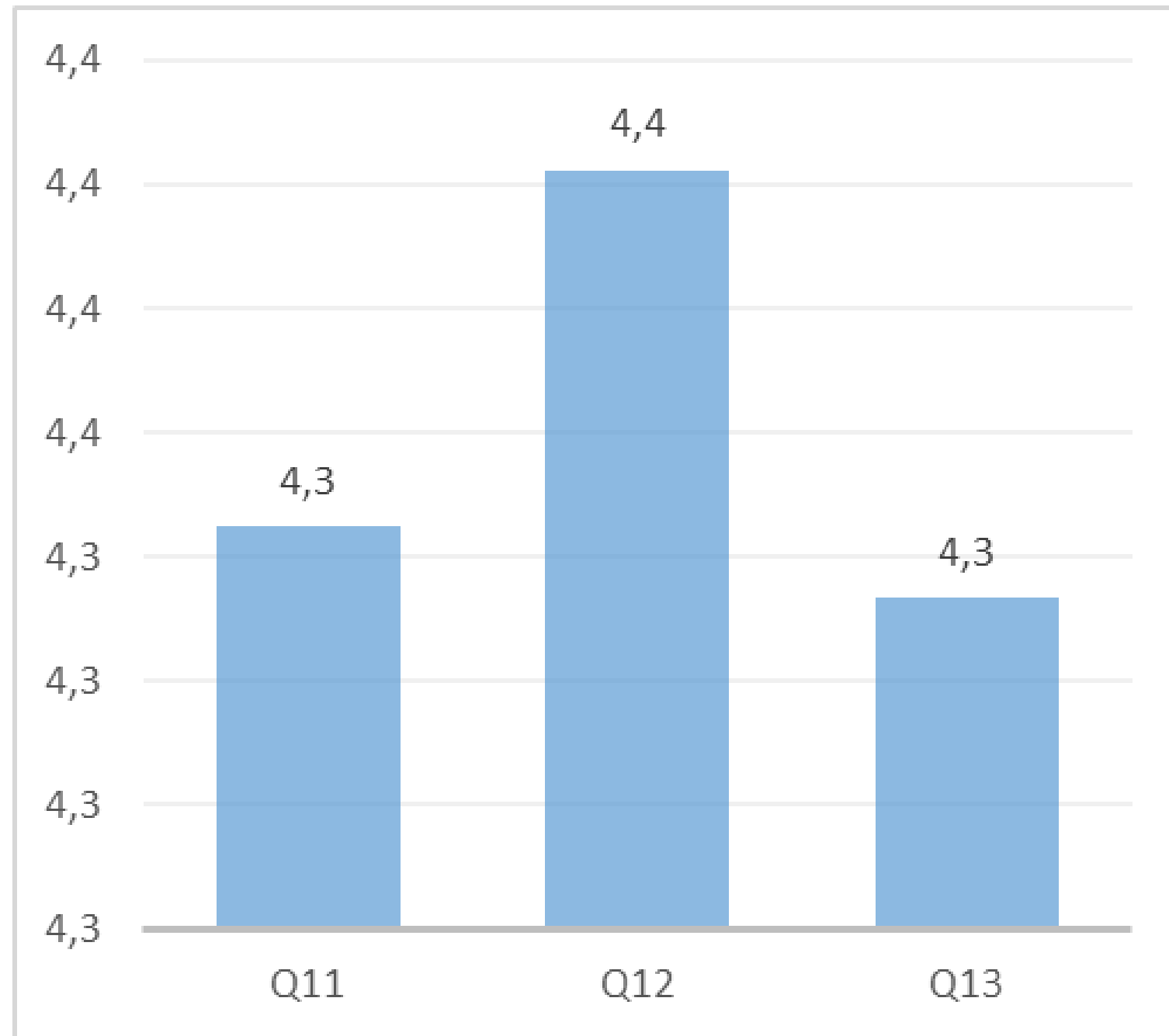
Q8 Salary

Q9 University infrastructure (classrooms, library, canteens, restrooms, internet, IT department technical support)

Q10 Technical support from the IT department



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Q11 Rate your emotional state within the educational process, where 1 means "poor emotional state" and 5 means "good emotional state."

Q12 Rate the moral and psychological climate within the team, where 1 means "negative climate" and 5 means "positive climate."

Q13 Rate the moral and psychological climate within the team, where 1 means "negative climate" and 5 means "positive climate."

[illegible]