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TEACHING EVALUATION SURVEY (TES) RESULTS, FALL SEMESTER 2023-2024 AY





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Teaching evaluation survey is conducted at the end of each semester for all courses to improve the quality of education and gather feedback from students through the platform front.uib.kz.

At the end of the fall semester of the 2023-2024 academic year, **982 students** participated in the survey.

The questionnaire consists of 13 questions divided into 4 sections.

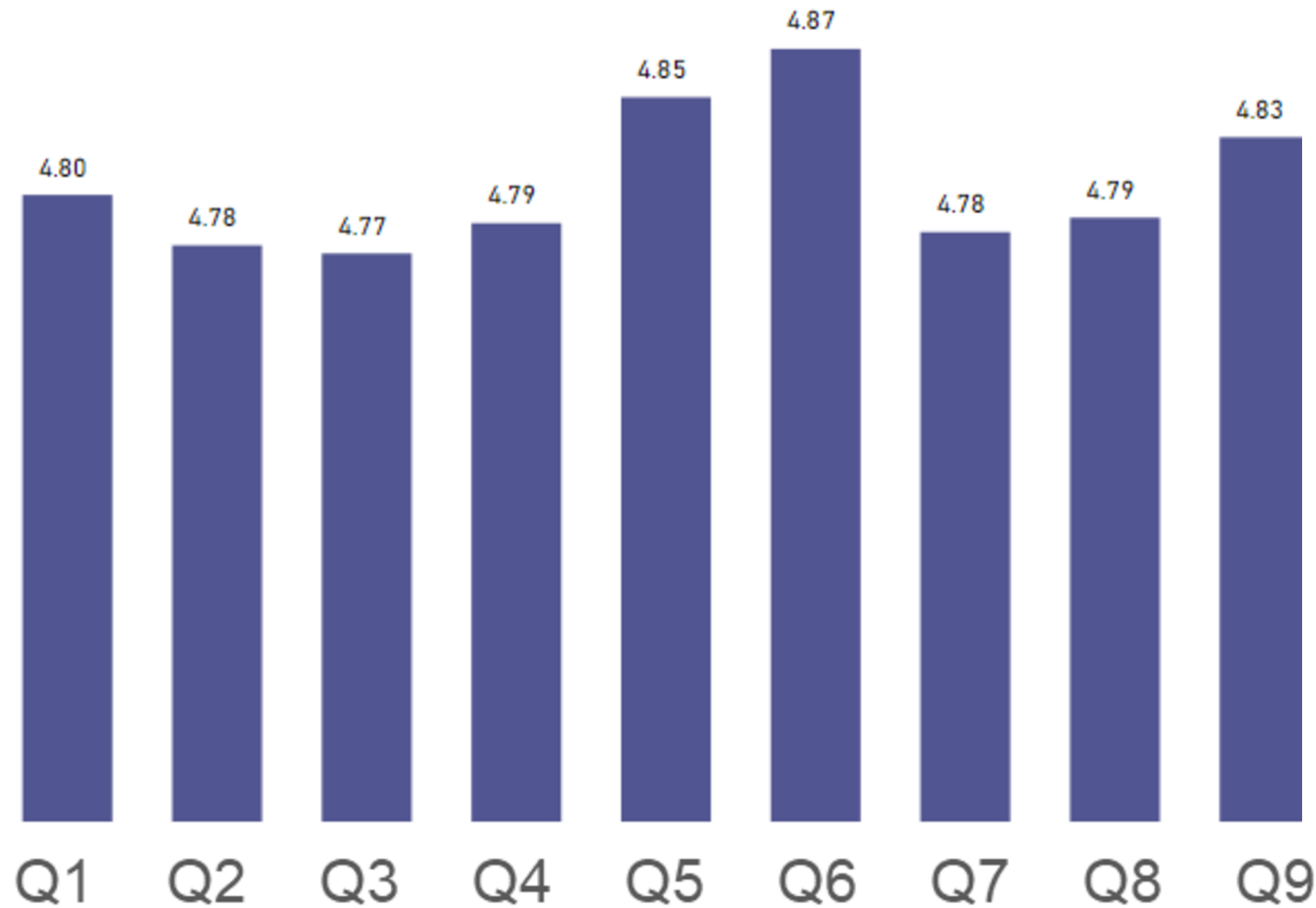
Sections 1, 2, and 3 include questions to be answered on a 5-point scale. An average score is calculated for each question in these sections.

Section 4 focuses on academic workload.



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Overall University Results



Q1 The instructor demonstrates strong public speaking, communication, and articulation skills.

Q2 The instructor delivers material in an engaging and clear manner, logically and explicitly outlining key points.

Q3 The instructor develops interesting and high-quality presentations and supplementary learning materials.

Q4 Overall, I am satisfied with the quality of teaching by the instructor.

Q5 The instructor promptly uploads the course, all materials according to the syllabus, and assignments to the learning platform (Moodle, MS Teams, etc.).

Q6 The instructor adheres to the language of instruction required for the course.

Q7 The instructor evaluates students' academic achievements honestly and fairly.

Q8 The instructor treats students with respect and tact.

Q9 The instructor is accessible for feedback and consultations.



Academic workload questions

Question	Mean score
Q10 - Overall, do you have enough time to complete assignments within the deadlines set by the instructor? (1 - I never have enough time, 5 - I always have enough time)	3,7
Q11 - Do you have enough time to complete ROS and individual assignments for this course?	3,9
Q12 - Do you have enough time to prepare for seminar sessions in this course?	3,9
Q13 - Do you have enough time to prepare for the exam in this course?	3,9



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Departmental Results

Department	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12	Q13	Mean Score
Finances and Accounting	4.7	4.7	4.7	4.7	4.8	4.8	4.7	4.7	4.8	3.6	3.8	3.8	3.8	4.4
Business Informatics	4.8	4.8	4.8	4.8	4.8	4.9	4.8	4.8	4.8	3.4	3.7	3.6	3.7	4.4
Management and Business	4.8	4.8	4.8	4.8	4.9	4.9	4.8	4.8	4.8	3.7	3.9	3.9	3.9	4.5
Tourism and Hospitality	4.8	4.8	4.8	4.8	4.8	4.9	4.8	4.8	4.8	3.6	3.9	3.9	3.9	4.5
Social Sciences and Humanities	4.8	4.8	4.8	4.8	4.9	4.9	4.8	4.8	4.9	3.8	4.0	4.0	4.0	4.6
Language Center	4.8	4.7	4.5	4.7	4.9	4.8	4.8	4.8	4.9	3.9	3.9	3.9	3.8	4.5